



# MEADOWS HEALTH

## Patient and Family Advisory Committee (PFAC) Frequently Asked Questions

### **What is the purpose of the Patient and Family Advisory Committee (PFAC)?**

The PFAC will provide a forum to discuss a variety of issues and challenges affecting patients, family members and the community in order to improve the planning, delivery, and evaluation of health care. The PFAC will serve as an advisory resource for employees, staff, and administration by assisting in the identification of best practices, identifying gaps in services and recommending new policies, programs, strategies or services to best address the needs of the patient and family members.

### **What qualities are important for a PFAC member?**

We are seeking families, patients, and community members who are able to:

- Share insights and information about experiences
- See beyond your own personal experience
- Show concern for more than one issue or agenda
- Listen well and respect the perspectives of others
- Speak comfortably in a group
- Interact well with many different types of people
- Work easily in partnership with others

### **What do I need to do to become a member?**

Interested applicants will need to first fill out a written application and return it to the PFAC group. Forms may be submitted via mail or email. We will then contact you for a follow-up phone or in-person interview.

To apply:

**By mail:** PFAC Attn: Michelle Morgan, One Meadows Parkway, Vidalia GA, 30474

**Email:** [PFAC@meadowsregional.org](mailto:PFAC@meadowsregional.org)

### **What are member responsibilities?**

Members will be expected to commit to at least a two year term and attend and actively participate in meetings.

### **What if I need to miss a meeting?**

We understand that you may need to miss a meeting or two. However, in order for the committee to be effective, we need our members to make every effort to attend every meeting. As a member you agree to communicate when you are unable to attend. Two concurrent absences without notification may result in dismissal.

### **Will I be reimbursed for my time?**

PFAC members participate on a strictly volunteer basis; therefore, no time based compensation is provided. However, you will be provided with free parking and a meal at every meeting.